



What SCLD has to say about the Panorama programme about abuse at Whorlton Hall.



What was the TV programme about?



The BBC recently showed an episode of their Panorama programme.



The Programme was about a hospital in England called Whorlton Hall.



People with learning disabilities lived in this hospital.



The programme showed the people who live there being treated very badly by the staff.



The staff shouted at people and annoyed them on purpose.



Sometimes the staff would hold the residents down so they could not move.



What does SCLD have to say about the programme?



SCLD is shocked and upset about what was shown on the programme.



SCLD is disappointed that this sort of thing is still happening to people after the review of Winterbourne View in 2011.



Winterbourne View was another place that was in a Panorama programme and there was a big review after it and some of the staff went to jail.



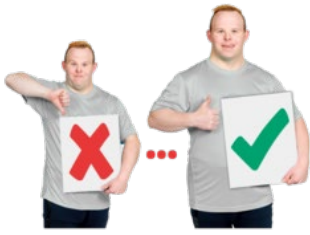
Even though these both happened in England it is important that we still think about what might happen in Scotland.



The Care Inspectorate in Scotland published a report in 2017 about inspections for people with learning disabilities.



This report said that most of the care and support services for people with learning disabilities in Scotland were doing well.



There is still some improvement needed



SCLD knows that lots of people with learning disabilities do not feel they are getting the choice and control they would like over their lives.



People with learning disabilities need to be involved in their own care and decisions made about them.

Coming Home

A Report on Out-of-Area Placements and Delayed Discharge for People with Learning Disabilities and Complex Needs

Last year the Scottish Government published a report called Coming Home.



The Coming Home report talks about the people who have complex needs who are living in hospitals and homes away from their families.



The Scottish Government is going to do the things this report says it needs to do to make sure people can get the care and support they need closer to home.



What is SCLD's commitment?



SCLD will work with people who have learning disabilities and all of our partners.



We will make sure that people with learning disabilities have their rights protected.



We will make sure that people with learning disabilities are safe.



We will make sure that people with learning disabilities are able to live their best lives.

If you want more information about what standards of care you should expect.



**Health and
Social Care
Standards**
My support, my life.

Visit the website of the New Care Standards <http://www.newcarestandards.scot/>



What can you do if you are worried?



It is important that anyone getting support is safe and well looked after.



If you are worried about the care that you or someone else is getting you should tell someone.




care
inspectorate

In Scotland if it is a registered service you should call
The Care Inspectorate on 0345 600 9527



Or by email

concerns@careinspectorate.gov.scot



If it is an NHS service there is information about how to complain on this webpage

<https://www.mygov.scot/nhs-complaints/>



Or you can phone the Patient Advice and Support Service on 0800 917 2127



Or visit their website <https://www.cas.org.uk/pass>