

The Social Security (Scotland) Act says that the Scottish Government has to make sure some things happen to make the system better for people. One of these things is that it must make sure that there is advocacy support available for people with a disability who need advocacy help. The Scottish Government also has to say what standards people can expect from advocates who are helping with social security applications.

Advocates help people to understand complicated information and to make their own views clear to others. Advocacy is not giving information or advice about applying for financial support. Advocacy can help people to make sure they explain themselves clearly on application forms and make sure people understand what support they are applying for, for example PIP.

The Scottish Government will be writing standards for advocacy support to help people with applications for financial support. The Scottish Government wants to make sure these standards mean that people who need advocacy help get help that is right for them.

To be able to speak to people who might need to use advocacy as well as the people who provide advocacy, the Scottish Government has organised some meetings across Scotland to hear from people about what they need and expect to see in the Independent standards for social security advocacy support.

If you are interested in helping to develop the standards, you should fill in the form and send it to the Scottish Government.

By email at socialsecurityadvocacy@gov.scot

By post to

Social Security Advocacy,
Act Implementation Team,
5th Floor, 5 Atlantic Quay,
150 Broomielaw,
Glasgow,
G2 8LU

You can phone if you need help to complete the form: 0800 029 4974

The meetings will take place in easy to access buildings. If you need support for communication this will be provided as long as you say what you need on the request form.

If you keep receipts, travel expenses will be paid back.